

**Sales and Engineering Office**  
**Würth Electronics UK Ltd.**  
**Circuit Board Technology**  
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**Headquarter**  
**Würth Electronics UK Ltd.**  
**Circuit Board Technology**  
 8 The Vic, MediaCityUK  
 Manchester M50 3SP · United Kingdom



## General Terms and Conditions of WEdirekt

This page (together with our Privacy Policy) tells you information about us and the legal terms and conditions (Terms) on which we sell any of the products (Products) listed on our website (our site) to you. Products include Personalised Products (as defined in clause 6.3) and Standard Products (as defined in clause 6.4). These Terms will apply to any contract between us for the sale of Products to you (Contract). Please read these Terms carefully and make sure that you understand them, before ordering any Products from our site. Please note that before placing an order you will be asked to agree to these Terms. If you refuse to accept these Terms, you will not be able to order any Products from our site.

You should print a copy of these Terms or save them to your computer for future reference.

We amend these Terms from time to time as set out in clause 7. Every time you wish to order Products, please check these Terms to ensure you understand the terms which will apply at that time. These Terms were most recently updated on 30 January 2015 and have not been subsequently updated.

These Terms, and any Contract between us, are only in the English language.

### 1. Information about us

1.1 We operate the website [www.wedirekt.co.uk](http://www.wedirekt.co.uk). We are Würth Electronics UK Limited, a company registered in England and Wales under company number 05989226 and with our registered office at 8 The Vic, MediaCityUK, Manchester, M50 3SP. Our main trading address is 8 The Vic, MediaCityUK, Manchester, M50 3SP. Our VAT number is GB896699525. The host of our website is all-connect Data Communications GmbH.

1.2 Contacting us if you are a consumer. You are a consumer if you are an individual acting wholly or mainly outside your or your employer's trade, business or profession. If you are a consumer:

(a) To cancel a Contract in accordance with your legal right to do so as set out in clause 8, you just need to let us know that you have decided to cancel. The easiest way to do this is to complete the cancellation form as set out at the end of these Terms. A link to the website cancellation form will also be included in our Order Confirmation (as defined in clause 6.2). If you use this method we will e-mail you to confirm we have received your cancellation. You can also cancel a Contract by e-mailing us at [info@wedirekt.com](mailto:info@wedirekt.com) or by contacting our Customer Services team by telephone on +44 161 277 7659. If you are emailing us please include details of your order to help us to identify it. If you send us your cancellation notice by e-mail, then your cancellation is effective from the date you send us the e-mail.

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(b) If you wish to contact us for any other reason, including because you have any complaints, you can contact us by telephoning our customer service team at +44 161 277 7659 or by e-mailing us at [info@wedirekt.com](mailto:info@wedirekt.com).

(c) If we have to contact you or give you notice in writing, we will do so by e-mail or by pre-paid post to the address you provide to us in your order.

1.3 Contacting us if you are a business. You are acting as a business if you are not acting as a consumer (as defined in clause 1.2). If you are a business, you may contact us by telephoning our customer service team at +44 161 277 7659 or by e-mailing us at [info@wedirekt.com](mailto:info@wedirekt.com). If you wish to give us formal notice of any matter in accordance with these Terms, please see clause 16.3.

1.4 WEdirekt shall remain entitled to all the rights, particularly proprietary rights and copyrights, as well as the right of utilization, duplication and distribution, with respect to any specifications, plans, drawings, other documentation or material submitted in connection with the bid. Whether and to what degree the customer acquires proprietary rights and rights of use or publication with respect thereto depends on any contractual agreement that he may enter into.

1.5 The customer may place orders exclusively within the scope of technical specifications set by WEdirekt. If his specifications cannot be taken into consideration, the AD or ID organization of Würth Electronics Ltd. can provide further assistance.

1.6 In case of contradictory information by the customer, the information in the order and the technical feasibility will take precedence over other information.

1.7 WEdirekt manufactures exclusively with own specifications. For reasons of the WEdirekt business model, any norms, provisions, standards and specifications you might have indicated within the order transaction, will not be considered.

1.8 In the event of contradictory information by the customer, digital manufacturing data provided by the customer shall take precedence over other information.

1.9 Agreements entered into shall bind the customer to accept and pay for goods and services ordered.

## 2. Our Products

2.1 The images of the Products on our site are for illustrative purposes only. Although we have made every effort to display the colours accurately, we cannot guarantee that your computer's display of the colours accurately reflect the colour of the Products. Your Products may vary slightly from those images.

2.2 The packaging of the Products may vary from that shown on images on our site.

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### 3. How we use your personal information

We only use your personal information in accordance with our Privacy Policy. Please take the time to read our Privacy Policy, as it includes important terms which apply to you.

### 4. If you are a consumer

This clause 4 only applies if you are a consumer.

4.1 If you are a consumer, you may only purchase Products from our site if you are at least 18 years old.

### 5. If you are a business customer

This clause 5 only applies if you are a business.

5.1 If you are not a consumer, you confirm that you have authority to bind any business on whose behalf you use our site to purchase Products.

5.2 These Terms and our Privacy Policy constitutes the entire agreement between you and us and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between us, whether written or oral, relating to its subject matter.

5.3 You acknowledge that in entering into this Contract you do not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in these Terms or our Privacy Policy. You and we agree that neither of us shall have any claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in this Contract.

### 6. How the contract is formed between you and us

6.1 Our shopping pages will guide you through the steps you need to take to place an order with us. Our order process allows you to check and amend any errors before submitting your order to us. Please take the time to read and check your order at each page of the order process.

6.2 After you place an order, you will receive an e-mail from us acknowledging that we have received your order (Order Confirmation). However, please note that this does not mean that your order has been accepted. Our acceptance of your order will take place as described in clause 6.3 and clause 6.4

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6.3 In relation to Product(s) which are: (i) manufactured to your specifications; or (ii) customised to meet your requirements; or (iii) otherwise bespoke (collectively Personalised Products):

(a) we will verify and/or instruct a third party to verify whether we are able to fulfil your order (Technical Verification). Once the Technical Verification has been completed, we will contact you by e-mail and/or by telephone and confirm whether we are able to fulfil your order (Technical Determination Notice). The Contract between us will only be formed when we confirm we are able to fulfil your order in the Technical Determination Notice. If we are able to fulfil your order for Personalised Products as confirmed in our Technical Determination Notice, we will commence manufacturing the Personalised Product(s) and will send you an e-mail once the Personalised Products have been dispatched (Dispatch Confirmation). Until we send you a Technical Determination Notice confirming we are able to fulfil your order, you may cancel the relevant order at any time before we send you such notice;

(b) if we are unable to complete your order as stated in our Technical Determination Notice, for example because your order has failed Technical Verification or because we cannot meet your requested delivery date or because of an error in the price on our site as referred to in clause 10.5, we will inform you of this by e-mail and/or telephone and we will not process your order for Personalised Products; and

(c) if you cancel an order for Personalised Products (at any time) and we have incurred costs in carrying out a Technical Verification, you agree that you will reimburse us £25 (pound sterling) for carrying out the Technical Verification.

6.4 In relation to Product(s) which are not Personalised Products (Standard Products):

(a) we will confirm our acceptance to you by sending you an e-mail that confirms that the Standard Products have been dispatched (Dispatch Confirmation);

(b) the Contract between us in relation to Personalised Products will only be formed when we send you the Dispatch Confirmation; and

(c) if we are unable to supply you with Standard Product(s), for example because that Standard Product is not in stock or no longer available or because we cannot meet your requested delivery date or because of an error in the price on our site as referred to in clause 10.5, we will inform you of this by e-mail and/or telephone and we will not process your order for Standard Product(s). If you have already paid for the Standard Product(s), we will refund you the full amount including any delivery costs charged as soon as possible.

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## 7. Our right to vary these Terms

7.1 We amend these Terms from time to time. Please look at the top of this page to see when these Terms were last updated and which Terms were changed.

7.2 Every time you order Products from us, the Terms in force at the time of your order will apply to the Contract between you and us.

7.3 We may revise these Terms as they apply to your order from time to time to reflect changes in relevant laws and regulatory requirements.

7.4 If we have to revise these Terms as they apply to your order, we will contact you to give you reasonable advance notice of the changes and let you know how to cancel the Contract if you are not happy with the changes. You may cancel either in respect of all the affected Products or just the Products you have yet to receive. If you opt to cancel, you will have to return (at our cost) any relevant Products you have already received and we will arrange a full refund of the price you have paid, including any delivery charges.

## 8. Your consumer right of return and refund

This clause 8 only applies if you are a consumer.

8.1 If you are a consumer, you have a legal right to cancel a Contract under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 during the period set out below in clause .

8.2 During the relevant period if you change your mind or decide for any other reason that you do not want to receive or keep a Product, you can notify us of your decision to cancel the Contract and receive a refund. Advice about your legal right to cancel the Contract is available from your local Citizens' Advice Bureau or Trading Standards office.

8.3 However, this cancellation right does not apply in the case of any Products which are: (i) manufactured according to your specifications; and/or (ii) customised to meet your requirements; and/or (iii) mixed inseparably with other items after their delivery.

Where clause 8.3 does not apply, your legal right to cancel a Contract starts from the date of the Dispatch Confirmation (the date on which we e-mail you to confirm our acceptance of your order), which is when the Contract between us is formed. Your deadline for cancelling the Contract then depends on what you have ordered and how it is delivered, as set out in the table below:

Your Contract	End of the cancellation period
Your Contract is for a single Product (which is not delivered in instalments on separate days).	The end date is the end of 14 days after the day on which you receive the Product.

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	<p>Example: if we provide you with a Dispatch Confirmation on 1 January and you receive the Product on 10 January you may cancel at any time between 1 January and the end of the day on 24 January.</p>
<p>Your Contract is for either of the following:</p> <ul style="list-style-type: none"> <li>– one Product which is delivered in instalments on separate days.</li> <li>– multiple Products which are delivered on separate days.</li> </ul>	<p>The end date is 14 days after the day on which you receive the last instalment of the Product or the last of the separate Products ordered.</p> <p>Example: if we provide you with a Dispatch Confirmation on 1 January and you receive the first instalment of your Product or the first of your separate Products on 10 January and the last instalment or last separate Product on 15 January you may cancel in respect of all instalments and any or all of the separate Products at any time between 1 January and the end of the day on 29 January.</p>
<p>Your Contract is for the regular delivery of a Product over a set period.</p>	<p>The end date is 14 days after the day on which you receive the first delivery of the Products.</p> <p>Example: if we provide you with a Dispatch Confirmation on 1 January in respect of Products to be delivered at regular intervals over a year and you receive the first delivery of your Product on 10 January, you may cancel at any time between 1 January and the end of the day on 24 January. 24 January is the last day of the cancellation period in respect of all Products to arrive during the year.</p>

8.4 To cancel a Contract, you just need to notify us in accordance with clause 1.2.

8.5 If you cancel your Contract we will:

(a) refund you the price you paid for the Products. However, please note we are permitted by law to reduce your refund to reflect any reduction in the value of the goods, if this has been caused by your handling them in a way which would not be permitted in a shop. If we refund you the price paid before we are able to inspect the goods and later discover you have handled them in an unacceptable way, you must pay us an appropriate amount;

(b) refund any delivery costs you have paid, although, as permitted by law, the maximum refund will be the costs of delivery by the least expensive delivery method we offer (provided that this is a common and generally acceptable method). For example, if we offer delivery of a Product within 3-5 days at one cost but you choose to have the Product delivered within 24 hours at a higher cost, then we will only refund what you would have paid for the cheaper delivery option; and

(c) make any refunds due to you as soon as reasonably possible and in any event within the deadlines indicated below:

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(i) if you have received the Product and we have not offered to collect it from you: 14 days after the day on which we receive the Product back from you or, if earlier, the day on which you provide us with evidence that you have sent the Product back to us. For information about how to return a Product to us, see clause 8.8;

(ii) if you have not received the Product or you have received it and we have offered to collect it from you: 14 days after you inform us of your decision to cancel the Contract.

8.6 If you have returned Products to us because they are faulty or mis-described, we will refund the price of the Products in full, together with any applicable delivery charges, and any reasonable costs you incur in returning the item to us.

8.7 We will refund you in the same payment method you used to pay for Product(s).

8.8 If Products have been delivered to you before you decide to cancel your Contract then you must return them to us without undue delay and in any event not later than 14 days after the day on which you let us know that you wish to cancel the Contract. You can post it back to us (using our pre-paid returns label) or (if authorised by us) send it back to us by handing it to our authorised carrier. If we have offered to collect the Products from you as advised in an e-mail or by telephone, we will collect the Products from the address to which they were delivered. We will contact you to arrange a suitable time for collection.

8.9 Unless Products are faulty or not as described (in this case, see clause 8.6), you will be responsible for the cost of returning the Products to us. If the Product is one which cannot be returned by post, we estimate that if you use the carrier which delivered the Product to you, these costs should not exceed the sums we charged you for delivery. If we have offered to collect the Product from you, we will charge you the direct cost to us of collection.

8.10 Because you are a consumer, we are under a legal duty to supply Products that are in conformity with this Contract. As a consumer, you have legal rights in relation to Products that are faulty or not as described. These legal rights are not affected by your right of return and refund in this clause 8 or anything else in these Terms. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

## 9. Delivery

9.1 We will provide you with an estimated delivery date in the Dispatch Confirmation. Occasionally our delivery to you may be affected by an Event Outside Our Control. See clause 15 for our responsibilities when this happens.

9.2 If no one is available at your address to take delivery, our delivery carrier will leave you a note that the Products have been returned to their premises, in which case, please contact them to rearrange delivery.

9.3 Delivery of an order shall be completed when we deliver the Products to the address you gave us and the Products will be your responsibility from that time.

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9.4 You own the Products once we have received payment in full, including all applicable delivery charges.

Clauses 9.5 - 9.7 (inclusive) only apply if you are a consumer.

9.5 If we fail to deliver Product(s) within 30 days from the Dispatch Confirmation then you may cancel your order straight away if any of the following apply:

- (a) we have refused to deliver the Products;
- (b) delivery within the delivery deadline was essential (taking into account all the relevant circumstances); or
- (c) you told us before we accepted your order that delivery within the delivery deadline was essential.

9.6 If you do not wish to cancel your order straight away, or do not have the right to do so under clause 9.5, you can give us a new deadline for delivery, which must be reasonable, and you can cancel your order if we do not meet the new deadline.

9.7 If you do choose to cancel your order for late delivery under clause 9.6 or clause 9.7, you can do so for just some of the Products or all of them, unless splitting them up would significantly reduce their value. If the Products have been delivered to you, you will have to return them to us or allow us to collect them, and we will pay the costs of this. After you cancel your Order we will refund any sums you have paid to us for the cancelled Products and their delivery.

9.8 We deliver to the countries listed on this page <http://www.wedirekt.co.uk/pcb> (International Delivery Destinations). However there are restrictions on some Products for certain International Delivery Destinations, so please review the information on that page carefully before ordering Products.

9.9 If you order Products from our site for delivery to one of the International Delivery Destinations, your order may be subject to import duties and taxes which are applied when the delivery reaches that destination. Please note that we have no control over these charges and we cannot predict their amount.

9.10 You will be responsible for payment of any such import duties and taxes. Please contact your local customs office for further information before placing your order.

9.11 You must comply with all applicable laws and regulations of the country for which the Products are destined. We will not be liable or responsible if you break any such law.

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## 10. Price of products and delivery charges

10.1 The prices of Products will be as quoted on our site at the time you submit your order. We take all reasonable care to ensure that the prices of Products are correct at the time when the relevant information was entered onto the system. However please see clause 10.5 for what happens if we discover an error in the price of Product(s) you ordered.

10.2 Prices for our Products may change from time to time, but changes will not affect any order you have already placed.

10.3 The price of a Product excludes VAT. VAT (where applicable) shall be payable by you at the applicable current rate chargeable in the UK for the time being. However, if the rate of VAT changes between the date of your order and the date of delivery, we will adjust the VAT you pay, unless you have already paid for the Products in full before the change in VAT takes effect.

10.4 The price of a Product does not include delivery charges. Our delivery charges are as advised to you during the check-out process, before you confirm your order.

10.5 Our site contains a large number of Products. It is always possible that, despite our reasonable efforts, some of the Products on our site may be incorrectly priced. If we discover an error in the price of the Products you have ordered we will contact you to inform you of this error and we will give you the option of continuing to purchase the Product at the correct price or cancelling your order. We will not process your order until we have your instructions. If we are unable to contact you using the contact details you provided during the order process, we will treat the order as cancelled and notify you in writing. Please note that if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mispricing, we do not have to provide the Products to you at the incorrect (lower) price.

## 11. How to pay

11.1 You can pay for Products by: (i) credit/debit card; (ii) PayPal; or (iii) bank transfer. We accept MasterCard and Visa cards.

11.2 If you are a business, we may (at our sole discretion) allow you to pay for Products by invoice payment on terms to be agreed by us.

11.3 Payment for the Products and all applicable delivery charges is in advance (unless otherwise agreed in writing by us). In respect of Personalised Product(s), we will not charge your credit card or take payment until we confirm we are able to fulfil your order in a Technical Determination Notification. In respect of Standard Product(s), we will not charge your credit card or take payment until we dispatch your order.

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## 12. Warranty

12.1 We provide a warranty that on delivery and for a period of 12 months from delivery, the Products shall be free from material defects. However, this warranty does not apply in the circumstances described in Clause 12.2.

12.2 The warranty in Clause 12.1 does not apply to any defect in the Products arising from:

- (a) fair wear and tear;
- (b) wilful damage, abnormal storage or working conditions, accident, negligence by you or by any third party;
- (c) if you fail to operate or use the Products in accordance with the user instructions;
- (d) any alteration or repair by you or by a third party who is not one of our authorised repairers; or
- (e) any specification provided by you.

12.3 If you are a consumer, this warranty is in addition to, and does not affect, your legal rights in relation to Products that are faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

## 13. Our liability if you are a business

This clause 13 only applies if you are a business customer.

13.1 Unless otherwise agreed in writing by us, you agree not to use the Product for any resale purposes.

13.2 Nothing in these Terms limits or excludes our liability for:

- (a) death or personal injury caused by our negligence;
- (b) fraud or fraudulent misrepresentation;
- (c) breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession); or
- (d) defective products under the Consumer Protection Act 1987.

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13.3 Subject to clause 13.2, we will under no circumstances whatever be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, arising under or in connection with the Contract for:

- (a) any loss of profits, sales, business, or revenue;
- (b) loss or corruption of data, information or software;
- (c) loss of business opportunity;
- (d) loss of anticipated savings;
- (e) loss of goodwill; or
- (f) any indirect or consequential loss.

13.4 Subject to clause 13.2, our total liability to you in respect of all losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed 100% of the price of the Products.

13.5 Except as expressly stated in these Terms, we do not give any representation, warranties or undertakings in relation to the Products. Any representation, condition or warranty which might be implied or incorporated into these Terms by statute, common law or otherwise is excluded to the fullest extent permitted by law. In particular, we will not be responsible for ensuring that the Products are suitable for your purposes.

## 14. Our liability if you are a consumer

This clause 14 only applies if you are a consumer.

14.1 If we fail to comply with these Terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breach of these Terms or our negligence, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it is an obvious consequence of our breach or if it was contemplated by you and us at the time we entered into this contract.

14.2 We only supply the Products for domestic and private use. You agree not to use the product for any commercial, business or resale purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

14.3 We do not in any way exclude or limit our liability for:

- (a) death or personal injury caused by our negligence;

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(b) fraud or fraudulent misrepresentation;

(c) any breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession);

(d) any breach of the terms implied by section 13 to 15 of the Sale of Goods Act 1979 (description, satisfactory quality, fitness for purpose and samples); and

(e) defective products under the Consumer Protection Act 1987.

## 15. Events outside our control

15.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by an Event Outside Our Control. An Event Outside Our Control is defined below in clause 15.2.

15.2 An Event Outside Our Control means any act or event beyond our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, or failure of public or private telecommunications networks or impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport.

15.3 If an Event Outside Our Control takes place that affects the performance of our obligations under a Contract:

(a) we will contact you as soon as reasonably possible to notify you; and

(b) our obligations under a Contract will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control. Where the Event Outside Our Control affects our delivery of Products to you, we will arrange a new delivery date with you after the Event Outside Our Control is over.

15.4 You may cancel a Contract affected by an Event Outside Our Control which has continued for more than 30 days. To cancel please contact us. If you opt to cancel, you will have to return (at our cost) any relevant Products you have already received and we will refund the price you have paid, including any delivery charges.

## 16. Communications between us

16.1 When we refer, in these Terms, to "in writing", this will include e-mail.

16.2 If you are a consumer you may contact us as described in clause 1.2.

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cbt-uk@we-online.com · www.we-online.com

**Headquarter**  
**Würth Electronics UK Ltd.**  
**Circuit Board Technology**  
8 The Vic, MediaCityUK  
Manchester M50 3SP · United Kingdom



### 16.3 If you are a business:

(a) Any notice or other communication given by you to us, or by us to you, under or in connection with the Contract shall be in writing and shall be delivered personally, sent by pre-paid first class post or other next working day delivery service or e-mail.

(b) A notice or other communication shall be deemed to have been received: if delivered personally, when left at our registered office; if sent by pre-paid first class post or other next working day delivery service, at 9.00 am on the second Business Day after posting or if sent by e-mail, one Business Day after transmission.

(c) In proving the service of any notice, it will be sufficient to prove, in the case of a letter, that such letter was properly addressed, stamped and placed in the post and, in the case of an e-mail, that such e-mail was sent to the specified e-mail address of the addressee.

(d) The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.

## 17. Personalised Products

17.1 To the extent we manufacture products for you based on drawings, input data, CAD diagrams, models, prototypes and/or any other technical documents provided by you (your Technical Specification), you shall ensure that the proprietary rights of third parties are not violated. If, with reference to existing proprietary rights, third parties prohibit us from manufacturing and/or delivering such products, we may (at our sole discretion) immediately cease any further activity and cease performing any other services for you. You agree that you will promptly and fully notify us of: (i) any actual, threatened or suspected infringement of any proprietary rights which comes to your notice; and (ii) any claims that come to your notice that the manufacture of the Personalised Products may infringe the rights of any person.

17.2 We acknowledge and agree that you will own all intellectual property in your Technical Specification. We also agree that, if your Personalised Products contain any unique features which cannot be re-used in relation to any other Products, you will own these, but we will be entitled to use these in the circumstances set out in clause 17.4 below.

17.3 You acknowledge and agree that we will own all intellectual property relating to or arising in the Personalised Products other than those you own under clause 17.2. This includes:

(a) all intellectual property which are owned by us on or before the point at which the Contract is formed between us; and

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(b) any intellectual property arising in or relating to the Personalised Products which may be capable of being used in producing other Products for any other person, or which may otherwise be of general application in our business.

To the extent that you need to use any of the intellectual property we own to use your Personalised Products, then you may do so, but only for your own personal or internal business purposes. You may not copy your Personalised Product(s) and so reproduce our intellectual property for any purposes.

17.4 You agree that we can use your Technical Specification in producing your Personalised Products. You also agree we may use (and may allow any person acting under our authority or to whom we transfer our business to use) any intellectual property you own under clause 17.2: (i) in producing your Personalised Products; and (ii) to the extent that that intellectual property is required by us in producing any other Products at any time. In particular, you acknowledge that if in producing your Personalised Products we enhance our general knowledge and expertise in connection with Products and develop any new techniques or devices, we shall not be prevented from re-using them in our business as a result of our Contract with you.

17.5 If you are a business, you agree to defend us from and against any claim or action arising from the possession, use, development or modification of your Technical Specification, drawings, models, prototypes and/or any other technical documents provided by you and/or from our embodiment, replication and/or incorporation of the same into any Personalised Products in performing the Contract which infringes the intellectual property rights of any third party (Claim) and you agree to fully indemnify and hold us harmless from and against any losses, damages, costs (including all legal fees) and expenses incurred by or awarded against us as a result of, or in connection with, any such Claim.

## 18. Other important terms

18.1 We may transfer our rights and obligations under a Contract to another organisation, but this will not affect your rights or our obligations under these Terms. We will always notify you by posting on this webpage if this happens.

18.2 You may only transfer your rights or your obligations under these Terms to another person if we agree in writing. However if you are a consumer and you have purchased a Product as a gift, you may transfer the benefit of our warranty in clause 12 to the recipient of the gift without needing to ask our consent.

18.3 This Contract is between you and us. No other person shall have any rights to enforce any of its terms, whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise. However, if you are a consumer, the recipient of your gift of a Product will have the benefit of our warranty at clause 12, but we and you will not need their consent to cancel or make any changes to these Terms.

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18.4 Each of the paragraphs of these Terms operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining paragraphs will remain in full force and effect.

18.5 If we fail to insist that you perform any of your obligations under these Terms, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.

18.6 If you are a consumer, please note that these Terms are governed by English law. This means a Contract for the purchase of Products through our site and any dispute or claim arising out of or in connection with it will be governed by English law. You and we both agree to that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are a resident of Scotland, you may also bring proceedings in Scotland.

18.7 If you are a business, a Contract and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.

18.8 If you are a business, we both irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with a Contract or its subject matter or formation (including non-contractual disputes or claims).

## 19. DISPUTE RESOLUTION

19.1 The European Commission provides a platform for online dispute resolution (ODR), available under <http://ec.europa.eu/consumers/odr/>. We have no obligation and are in principle not willing to join dispute resolution procedures by a consumer conciliation board.

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**MODEL CANCELLATION FORM**

(complete and return this form only if you wish to withdraw from the contract)

**To**  
**Würth Electronics UK Limited,**  
**8 The Vic, MediaCityUK**  
**Manchester, M50 3SP**  
**Telephone Number: +44(0)161 277 7659**  
**Fax Number: +49 7940 946 550240**  
**Email: [info@wedirekt.de](mailto:info@wedirekt.de)**

I/We [\*] hereby give notice that I/We [\*] cancel my/our [\*] contract of sale of the following goods [\*]/for the supply of the following service [\*],

Order number \_\_\_\_\_

Ordered on (\*) \_\_\_\_\_ / received on (\*) \_\_\_\_\_

Name of consumer(s) \_\_\_\_\_

Address of consumer(s) \_\_\_\_\_

Signature of consumer(s) (only if this form is notified on

paper), Date

(\*) Delete as appropriate.